



We believe that every challenge is an opportunity for innovation, and every solution is a step towards building a brighter future. Together we will work with businesses to create solutions that inspire progress and drive lasting impact for people and services in Health and Social Care.

## OUR SERVICES

### Business consulting

- Startup process
- Business planning
- Risk management
- Governance Assurance
- Transformation (New service model designs, Service specifications)
- Tender consulting and bid writing
- Business reviews and Audits, current operational systems or proposed
- Book keeping/ Management accounts
- Digital transformation

### Management consulting

- Organisational change
- Management assistance
- Development of coaching skills
- Process reviews & analysis
- Strategy development
- Operational Improvement
- External supervision
- HR consultancy
- Training/briefings
- Interviewing preparation and coaching
- Turn around specialists in Health and social care.
- Subject Matter Experts
- Report writing
- Impact Reports
- Co-Production
- Customer and Staff surveys
- Mystery shopping

### specialist consultancy

- Clinical consultancy
- Regulation- CQC, Ofsted, CSCI, CIS, CHS Audits/ registrations/ reviews/ turnarounds.
- Annual advice and guidance retainer package
- Housing management/Intensive housing management specialist
- Web design/ Logo's / Rebranding / Print
- Recruitment



## WHO IS MARIA?

**Maria Flanagan is a visionary sociologist and senior executive with over 20 years of award-winning leadership across health, housing, and social care.**

**Renowned for her strategic agility, regulatory expertise, and commitment to inclusive, high-quality service delivery, she brings innovation and insight to every project.**

**Flanagan Associates offers strategic, operational, and specialist management across public, private, and not-for-profit sectors—combining governance, business development, and people-centered leadership to deliver meaningful outcomes. As subject matter experts, we help shape services, design solutions, and build high-performing teams that drive sustainable impact.**

## Who we are?

We are a UK-based consultancy providing expert support, advice, coaching, and practical solutions in health, housing, and social care.

We deliver strategic advice, service design, and transformation support as SMEs and solution architects for private businesses, the NHS, local authorities, and the third sector.

"We propel businesses to achieve."

Working flexibly across the UK and internationally, we bring agility, specialist talent, and innovative thinking to strengthen your teams, close skill gaps, and enhance inclusion and diversity.

Through our associate model, we ensure the right expertise is at the table every time.

**Elevate your business with our strategic consultancy services.**

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